

# General rules

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We strongly recommend that you read the general rules below.

## LIMITATION OF LIABILITY

The client who made the booking shall be held responsible for any damage to or loss of material, equipment, and furniture during their stay. The client is also liable for the behaviour of their additional guests during their stay. Moving equipment to another unit is strictly prohibited. The client will be charged the full replacement cost for any missing or damaged object resulting from carelessness.

The client is responsible for maintaining tidiness within the unit and shall leave it in a respectable state upon check out. The use of bedding to wash your car, bicycle, or any other object which may stain the linens is strictly prohibited. Additional charges may apply if, upon checkout, the client leaves the unit in an unacceptable condition. Centre de villégiature Dam-en-Terre is not liable for any injury that may take place in the rooms. It reserves the right to refuse entry or interrupt the client's stay for inappropriate conduct or behaviour that is disruptive to other guests.

Centre de villégiature Dam-en-Terre acts as an intermediary rental agent for its clients and is not liable for any temporary disruptions to electricity, telephone, water, cable, or internet services, or anything else considered "unexpected", including theft, injury, or illness during a client's stay. Consequently, we reserve the right to transfer guests to an equivalent unit or offer them an upgrade when the unit booked is no longer available. Transfers may take place without prior notice.

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## LOST ITEMS

Centre de villégiature Dam-en-Terre shall not be held responsible for money, jewellery, or any other valuable left in a unit. All personal items left behind shall be kept for 60 days. Following this grace period, we reserve the right to dispose of them.

## PETS

Pets are PROHIBITED in the rooms with the exception of guide or service dogs. If the client fails to comply with this policy, the credit card on file will be charged to disinfect the unit.

## SMOKING

All rooms are non-smoking. We will charge a \$150.00 fine + cleaning costs to the credit card on file if the client fails to comply with this policy. Smoking is prohibited within a 9-metre radius from any door or window that opens

## PARKING

ONE parking space is included with every unit rental. Additional vehicles must park in the visitor parking. Trailers must park in the designated trailer parking area near the filtration plant. Motorcycles, motorized bicycles, and ATVs may be used in designated areas only.